

Tax Protection Plus, LLC is looking for candidates for our Case Resolution Specialist position. This is an exciting position where you are able to use your expertise as well as excellent customer service skills to assist our customers through their IRS or state audit process. This job requires excellent problem solving and reasoning skills to decode some of the most intriguing tax situations. The position requires a great listener and communicator (written and oral) as our goal to assist and build lasting relationships with the tax preparer, and the tax payer.

Additional responsibilities are:

Exceptional organizational skills

Effective, timely, and accurate processing and resolving of customer tax audit issues.

**Enrolled Agent (EA) designation required.

**Phone customer service experience is a plus but not a requirement

Location: Winston-Salem, NC

Contact:

Tanea Strickland | **Consumer Relations Manager**

Protection Plus Audit Assistance

tanea@taxprotectionplus.com

866-942-8348 x4174

<http://www.taxprotectionplus.com>

